

## NWFD Family Care Center Metrics

Jul-23

Aug-23

Sep-23

Oct-23

Nov-23

Dec-23

Jan-24

FY23/24 To  
Date

### Patient Visits

#### Visits By Type

Office Visit	45	46	51	35	44	35	55	276
Lab Draw	2	3	8	7	5	5	9	34
Phone Consult / Follow Up	117	116	135	114	116	222	243	841
<b>Total</b>	<b>164</b>	<b>165</b>	<b>194</b>	<b>156</b>	<b>165</b>	<b>262</b>	<b>307</b>	<b>1,151</b>

### Patient Interactions

#### Interactions By Member Type

Employee	100	80	107	250	87	135	161	920
Spouse	32	57	58	92	41	72	84	436
Dependent	36	26	38	47	41	59	64	311
<b>Total Interactions</b>	<b>168</b>	<b>163</b>	<b>203</b>	<b>389</b>	<b>169</b>	<b>266</b>	<b>309</b>	<b>1667</b>
<b>Estimated \$ Savings</b>	<b>\$ 7,140.00</b>	<b>\$ 8,139.00</b>	<b>\$ 7,348.00</b>	<b>\$ 4,868.00</b>	<b>\$ 6,295.00</b>	<b>\$ 4,757.00</b>	<b>\$ 8,110.00</b>	<b>\$ 46,657.00</b>

### Econsult Referrals

<b># of Consults</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>11</b>
<b>Estimated Patient Miles Saved</b>	<b>30</b>	<b>0</b>	<b>15</b>	<b>15</b>	<b>126</b>	<b>42</b>	<b>45</b>	<b>273</b>
<b>Estimated Patient Hours Saved</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>6</b>	<b>2</b>	<b>6</b>	<b>18</b>
<b>Estimated Days Sooner Patients Received Care</b>	<b>0</b>	<b>0</b>	<b>67</b>	<b>67</b>	<b>72</b>	<b>67</b>	<b>67</b>	<b>340</b>
<b>Estimated \$ Savings</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 1,003.00</b>	<b>\$ 1,031.00</b>	<b>\$ 3,093.00</b>	<b>\$ 667.00</b>	<b>\$ 2,236.00</b>	<b>\$ 8,030.00</b>

### Office Procedures

<b># of Procedures Performed</b>	<b>15</b>	<b>11</b>	<b>18</b>	<b>18</b>	<b>30</b>	<b>14</b>	<b>22</b>	<b>128</b>
<b>Estimated \$ Savings</b>	<b>\$ 527.38</b>	<b>\$ 137.81</b>	<b>\$ 33.16</b>	<b>\$ 163.67</b>	<b>\$ 482.43</b>	<b>\$ 130.59</b>	<b>\$ 319.28</b>	<b>\$ 1,794.32</b>

### RX Dispensing

<b># of Prescriptions Dispensed</b>	<b>8</b>	<b>6</b>	<b>22</b>	<b>11</b>	<b>13</b>	<b>38</b>	<b>47</b>	<b>243</b>
<b>Estimated \$ Savings</b>	<b>\$ 783.17</b>	<b>\$ 46.66</b>	<b>\$ 1,345.67</b>	<b>\$ 789.60</b>	<b>\$ 542.76</b>	<b>\$ 658.74</b>	<b>\$ 237.78</b>	<b>\$ 4,404.38</b>

<b>Estimated Net \$ Savings</b>	<b>\$ 8,450.55</b>	<b>\$ 8,323.47</b>	<b>\$ 9,729.83</b>	<b>\$ 6,852.27</b>	<b>\$ 10,413.19</b>	<b>\$ 6,213.33</b>	<b>\$ 10,903.06</b>	<b>\$ 60,885.70</b>
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### Engagement

#### % of Eligible Members by Category who are Patients of the Clinic

Employee	21.71%	27.40%	32.74%	33.68%	35.05%	36.77%	40.89%	
Spouse	12.04%	18.32%	19.90%	22.34%	24.37%	25.89%	28.93%	
Dependent	10.28%	12.60%	14.91%	15.88%	18.61%	19.60%	23.08%	
<b>Overall Engagement</b>	<b>14.40%</b>	<b>18.70%</b>	<b>21.84%</b>	<b>23.12%</b>	<b>25.25%</b>	<b>26.60%</b>	<b>30.19%</b>	