

NWFD Family Care Center Metrics

May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	FY23/24 To Date	Inception to Date
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Patient Visits

Visits By Type

Office Visit	37	51	45	46	51	35	44	35	55	43	36	390	442
Lab Draw	2	7	2	3	8	7	5	5	9	8	5	52	56
Phone Consult / Follow Up	14	119	117	116	135	114	116	222	243	185	218	1,466	1,381
Total	53	177	164	165	194	156	165	262	307	236	259	1,908	1,879

Patient Interactions

Interactions By Member Type

Employee	26	58	100	80	107	250	87	135	161	145	119	1184	1268
Spouse	8	92	32	57	58	92	41	72	84	63	81	580	680
Dependent	19	25	36	26	38	47	41	59	64	38	68	417	461
Total Interactions	53	175	168	163	203	389	169	266	309	246	268	2181	2409
Estimated \$ Savings	\$ 6,727.00	\$ 8,324.00	\$ 7,140.00	\$ 8,139.00	\$ 7,348.00	\$ 4,868.00	\$ 6,295.00	\$ 4,757.00	\$ 8,110.00	\$ 6,255.00	\$ 5,073.00	\$ 57,985.00	\$ 73,036.00

Econsult Referrals

# of Consults	0	3	2	0	1	1	3	1	3	0	1	12	14
Estimated Patient Miles Saved	0	30	30	0	15	15	126	42	45	0	42	315	303
Estimated Patient Hours Saved	0	4	0	0	2	2	6	2	6	0	2	20	22
Estimated Days Sooner Patients Received Care	0	67	0	0	67	67	72	67	67	0	24	364	407
Estimated \$ Savings	\$ -	\$ 1,893.00	\$ -	\$ -	\$ 1,003.00	\$ 1,031.00	\$ 3,093.00	\$ 667.00	\$ 2,236.00	\$ -	\$ 479.00	\$ 8,509.00	\$ 9,923.00

Office Procedures

# of Procedures Performed	15	20	15	11	18	18	30	14	22	27	17	172	190
Estimated \$ Savings	\$ 455.28	\$ 205.22	\$ 527.38	\$ 137.81	\$ 33.16	\$ 163.67	\$ 482.43	\$ 130.59	\$ 319.28	\$ 398.97	\$ 235.62	\$ 2,428.91	\$ 3,089.41

RX Dispensing

# of Prescriptions Dispensed	12	18	8	6	22	11	13	38	47	11	13	168	185
Estimated \$ Savings	\$ 70.31	\$ 117.95	\$ 783.17	\$ 46.66	\$ 1,345.67	\$ 789.60	\$ 542.76	\$ 658.74	\$ 237.78	\$ 305.52	\$ 66.42	\$ 4,776.32	\$ 4,964.58

Estimated Net \$ Savings	\$ 7,252.59	\$ 10,540.17	\$ 8,450.55	\$ 8,323.47	\$ 9,729.83	\$ 6,852.27	\$ 10,413.19	\$ 6,213.33	\$ 10,903.06	\$ 5,854.04	\$ 5,854.04	\$ 60,885.70	\$ 90,386.54
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Engagement

% of Eligible Members by Category who are Patients of the Clinic

Employee	6.07%	13.17%	21.71%	27.40%	32.74%	33.68%	35.05%	36.77%	40.89%	42.96%	45.02%		
Spouse	3.66%	9.42%	12.04%	18.32%	19.90%	22.34%	24.37%	25.89%	28.93%	29.95%	32.49%		
Dependent	3.34%	5.91%	10.28%	12.60%	14.91%	15.88%	18.61%	19.60%	23.08%	25.06%	25.56%		
Overall Engagement	4.30%	9.06%	14.40%	18.70%	21.84%	23.12%	25.25%	26.60%	30.19%	31.99%	33.45%		